



**MINISTER
TOURISM
REPUBLIC OF SOUTH AFRICA**

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NATIONAL ASSEMBLY

QUESTION FOR WRITTEN REPLY:

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4933. Ms N R Mashabela (EFF) to ask the Minister of Tourism:

What are the reasons that her department continues to incur delays in procurement of service providers to implement its planned projects, such as in the case of Expanded Public Works Programme?

NW5283E

REPLY

I am informed by the Department as follows: The implementation of the Tourism Monitors Programme experienced delays during the procurement process for the appointment of a Service Provider to render training services on a virtual learning platform and to administer the payment of stipends, inclusive of the Unemployment Insurance Fund (UIF) and Compensation for Occupational Injuries and Diseases Act (COIDA) contributions.

The initial two (2) Requests for Quotations (RFQs) were deemed non-responsive. The RFQ had to be re-advertised on two separate occasions. This coupled with the prescribed five (5) day response period for each advert, resulted in a cumulative delay in the final appointment of the suitable Service Provider.

The main tender also experienced significant delays. This was attributed to the high number of non-compliant bid responses received, where some bidders failed to meet the minimum specification requirements and/or failed to submit compulsory key documents as stipulated in the Terms of Reference.

As a direct result, only four (4) out the required nine (9) Service Providers could be appointed, which has impacted on the full-scale rollout of the programme.

END